



The Theory of No Change

Presentation IDEA Global Assembly 2013 Bridgetown, Barbados Dr. Christine Wörlen

Outline

- The Climate-Eval community of practice
- The meta-evaluation on climate mitigation for the Climate-Eval community of practice
- The Theory of No Change
- Outlook





The Climate-Eval Community of Practice

Community of Practice Climate-Eval (I)

MEMBERS

• Registered Members: 1,500 from National Government Agencies, Project Management Units, Think-Tanks, Development Organizations, Consulting Firms and Academia.

GEOGRAPHICAL DISTRIBUTION

- Western Europe/Central Asia: **35%**;
- Americas and Caribbean: 32%;
- East/South Asia & Pacific: 16%;
- Sub-Saharan Africa: 14%; Middle East and North Africa: 3%;

PARTNERSHIPS

- IDEAS Climate Change Group ITIG
- Sea Change South Asia Community of Practice
- IPEN International Program Evaluation Network Central Asia and former Soviet Union countries

Community of Practice Climate-Eval (II)

Resources

• Electronic library with more than 500 studies on Climate Change, Adaptation and Mitigation.

PRODUCTS

- *Guidelines for Mitigation Evaluations*
- Best Practices for Indicators on Adaptation
- Meta-Evaluation of Mitigation Evaluations
- Study of Frameworks for Adaptation

PROMOTION AND ENGAGEMENT

- Monthly Webinars and Newsletters
- Weekly Blogs Post
- Attendance of meetings and Conferences

Community of Practice Climate-Eval (III)

PLEASE JOIN!

IT IS EASY:

- LINKED-IN GROUP CLIMATE-EVAL: EVALUATION OF CLIMATE CHANGE AND DEVELOPMENT
- SIGN- UP ON WEBSITE CLIMATE-EVAL.ORG TO RECEIVE EMAILS
- SUBMIT STUDIES, REQUESTS AND OTHER CONTRIBUTIONS





Analytical work of the Climate-Eval Community of Practice: The Mitigation Meta-Evaluation

Meta-Evaluation for arriving at the Theory of No Change

- Starting point: evaluation framework of Tokle and Uitto (2009)
- Evolution into stakeholder / barrier model
- Analysis of two sectoral transformation processes
 - Energy efficiency products (light bulbs, refrigerators) in Thailand
 - District Heating in Poland
 - each over 2 decades,
 - Based on evaluations
- Leads to definition of barrier framework / Theory of No Change and two visualization tools

Evaluation Framework (Tokle and Uitto (2009))

Evaluation framework



Strategies respond to barriers

Strategy from Tokle / Uitto	Barrier
Develop business models and provide enterprise support	Lack of business model
Disseminate information and knowledge	Lack of knowledge, lack of awarenees
Develop financing instruments and mechanics	Lack of cost effectiveness, lack of affordability
Demonstrate creative project approaches and technologies	Access to technology, lack of awareness for mitigation option
Developing enabling policies, standards and certification	Lack of cost effectiveness, lack of affordability, lack of access to technology or mitigation option

Full set of barriers (from "Guidelines")

Potential Barrier	Explanation of the barrier
	not knowing what causes and does not cause GHG emissions,
ignorance	not aware of how to reduce them
lack of motivation / interest	not minding, not interested in reducing emissions or providing the supporting service even if other benefits would accrue (e.g. saving money, leveraging growth opportunities)
lack of expertise	not being knowledgeable enough for implementing the reduction
	the technology is not physically available, e.g. because the
lack of access to the mitigation option	next sales point is too far away, no maintenance service is provided
lack of affordability	the funds for the investment are not available even if the implementation would save money and be overall cost effective
	the mitigation option is not cost effective, i.e. would be more
lack of cost effectiveness	expensive than the status quo

Stakeholder and potential barriers to market transformation – why are things NOT changing?



Potential Barrier	Users / Consumers	Supply chain	policy makers	local financiers
				financiers might not know
	users might not know what	suppliers might not knowing	policy makers might not know	which options cause more
	causes and does not cause	if their products cause GHG	which options cause more	GHG emissions,
	GHG emissions, might not be	emissions, and might not be	GHG emissions,	and if they can trust the
ignorance	aware of how to reduce them	aware of how to reduce them	and how they can be reduced	technical solutions
			not interested in reducing	
	users might not be aware or	Not applicable (if all the other	emissions even if other	Not applicable (if all the othe
	not interested in reducing	aspects are given, the supply	benefits would accrue (e.g.	aspects are given, banks wil
lack of motivation	emissions even if they could	chain will be interested in	saving money, leveraging	be interested in additiona
/ interest	save money	additional business)	growth opportunities)	business
	users might not know how to	users might not know how to	not being knowledgable	not applicable (banks shoul
	implement the GHG-reducing	install or maintain the GHG-	enough for making smart	have sufficient bankin
lack of expertise	measures	reducing measures	policy / lack of policy capacity	knowledge
	the technology is not			
	physically available, e.g.			
	because the next sales point	the technology is not		
lack of access to	is too far away, no	physically available, e.g.		Not applicable (banks do no
the mitigation	maintenance service is	because no local production		neet to access the
option	provide or the like	or importation exists	Not applicable	technology
	the funds for the investment	the funds for the expansion		
	are not available even if the	of the business are not		even if liquidity is available,
	implementation would save	available even if the change		banks might not be able to
lack of	money and be overall cost	would provide growth	the funds for political support	lend more as they might be
affordability	effective	opportunities	are not available	overexposed
	the mitigation option is not		the mitigation option is not	
	cost effective, i.e. would be		cost effective on an economy-	
	more expensive than the	no business can be	wide level as measured in an	no business model can be
lack of cost	status quo, even if the savings	established, e.g. because of a	economy-wide costs benefit	established, e.g. because of
effectiveness	are fully factored in	lack of demand	analysis	small market size

"Barrier Circle" – or "why things are NOT changing"



<u>Red: "</u>This barrier is a show-stopper for the market." <u>Orange: "</u>This is a significant

Yellow: "Not a good situation, but no significant challenge."

barrier."

<u>Green:</u> "This potential barrier is not impeding market development."

Then: Overlay with project



Project strategies can be aligned with the respective barriers.



TONC-Circle and Barrier Removal Strategies



An Example for Thailand

• Replacing T12 tubes by T8 tubes

- Replacing light bulbs with energy savings bulbs (compact fluorescent lamps, CFLs)
- Replacing inefficient building chillers (large AC units) in commercial and industrial buildings with efficient building chillers.

WB DSM + GTZ project activities for T8 light tubes (Na Phuket, Sulyma, WB)



T8 market after DSM Project in 2000 (WB evaluations)



Framework Theory of No Change for climate mitigation –What is it good for?

Enhanced explanatory power by:

- **1.** Compiling evidence from a large sample or cases
- 2. Starting point: "What was missing?"

Leads to:

- Better understanding of the evaluandum and its context
- More clarity on what works and what does not and why
- Solve attributability question for "partial" interventions ("logical gap")
- Solve context questions
- Help identify lessons for better projects

Can be helpful in evaluation as well as project/programm planning.

Conclusions / Observations

- TONC can serve for formulation of hypotheses to understand failure or adjustment potential of interventions and approaches.
- Barriers seem rather robust ("they do not know the option, they have no access to the option, they don't want to use the option, the option is too expensive").
- Small adjustments regarding the stakeholders need to be made when transferring between situations
- Behavior / Barriers for one group of stakeholders might depend on behavior / barriers of other groups of stakeholders. Barriers are not always independent between groups.





Applying the TONC to other fields.

TONC as a methodology for understanding context

- **Theory of No Change** can be abstracted from the field of climate mitigation and applied to other fields. Generally, the following steps are required:
- Identify the behavior that leads to the desired outcome ("get sick less", "get smart") play around with the definition of the outcome, and the definition of the "user/consumer"
- 2. Identify, why the user/consumer does not exhibit the desired behavior; use the 7 barriers as a start (carefully: not too much detail), identify the stakeholders
- 3. Analyze whether or not stakeholders face barriers to allow for desired behaviour.

Thank you for your attention.

- Further Questions?
- www.climate-eval.org
- <u>Climate-eval@climate-eval.org</u>
- Christine Wörlen, woerlen(at)arepo-consult.com





Backup

Alternative display: comp table

- Color code allows to compare several projects in tables
- Here: case study Poland district heating

	Barrier	District heating		Geothermal		Coal to Gas		Biomass	
		prior to project	2004	prior to project	2004	prior to project	2004	prior to project	2002
Users	Ignorance	Ŷ	Ŷ	<u> N</u>	R	Ŷ	Ŷ	R	Ŷ
	Lack of expertise	Ŷ	Å	Ŷ	Ŷ	Ŷ		N	A
	Lack of access to technology	N	A	÷	Ŷ	N	Ŷ	Su -	Û
	Lack of cost effectiveness	N		Ŷ	2	Ŷ	Ŷ	N	M
	Lack of motivation / interest	Su -	Ŷ	N	N	8	Ŷ	8	Ŷ
	Lack of affordability	÷		Ŷ	¥	÷	N	N	A
	Ignorance	仓	Ŷ	Ø	仓	₩.	仓		企
	Lack of expertise	仓	仓	仓	Ŷ	R	۲	R	企
Supply Chain	Lack of access to technology	仓	Ŷ	<u> N</u>	Ŷ	۲	Ŷ		企
	Lack of cost effectiveness	仓	Ŷ	仓	+	R	Ŷ		企
	Lack of business model	仓	Ŷ	+	A	N		A	٢
	Lack of affordability	仓	Ŷ	Ø	٦ ا	N		Ŷ	企
	Ignorance	7		7	⊼	2	仓	2	
Local	Lack of expertise	+		+	R	+	Ŷ	N	
Financiers	Lack of cost effectiveness	+		N	+	M	+	÷	
	Lack of business model	+	Ŧ	Ø	÷	A	A	÷	ŧ
	Ignorance	仓		<u>لا</u>	Ŷ	R	R		
Policy Makers	Lack of expertise	A		ŧ	Ŷ	7	₹.	₽.	
	Lack of motivation / interest	A		Ŷ	Ŷ	Ŷ	Ŷ	N	企
	Lack of affordability	N		仓	Ŧ	+	₹	Ŷ	企

Examples for climate mitigation "projects"

- Installation of a wind turbine
- Assessment of wind power generation potential
- Policy scheme for solar systems
- Training for technicians for home insulation / weatherization
- Energy audits
- New refrigerator
- Technical standards/laws requiring waste recycling in factories
- A campaign for using bicycles instead of cars
- Capturing and disposing of carbon dioxide emissions (CCS)

Testing the TONC: Market Transformation through Demand Side Management in Thailand since 1992

- Thai economy: 10.6% annual growth between 1986 and 1995
- Energy demand increased in step
- In 1992: Energy Conservation Law with obligatory energy reporting for large consumers and other (softer) measures.
- The national energy utility EGAT started
- We look at 2 cases:
 - energy efficient lighting in households and
 - energy efficiency in industrial and commercial facilities
- Crises:
 - Thai / Asian Financial Crisis in 1997
 - Privatization of EGAT in 2000-2002
- Test Question: can the model reflect market transformation successes and failures?

Interim test result

- Tool can reflect changes in market barriers and barrier removal strategies
- Easy to handle
- It becomes clear that every "market" (in the sense of a GHG emission reducing activity) needs its own set of analyses as the barriers are not of the same strength
- Currently only qualitative analysis possible more standardization needed for it to have more predictive power

Tool

- Facilitates a more holistic analysis often the project itself was successfully implemented (outputs, outcomes) but not able to lead to impacts, maybe due to other barriers
- Can illustrate what was missing
- Can help guide future project design
- And ex-ante evaluation (is the project designed to match the barrier structure)
- Can illustrate if program components are superfluous
- Can help compare programs, approaches and even areas for intervention

Alternative display: comp table

- Color code allows to compare several projects in tables
- Here: case study Poland district heating

	Barrier	District heating		Geothermal		Coal to Gas		Biomass	
		prior to project	2004	prior to project	2004	prior to project	2004	prior to project	2002
Users	Ignorance	Ŷ	Ŷ	<u> N</u>	R	Ŷ	Ŷ	R	Ŷ
	Lack of expertise	Ŷ	Å	Ŷ	Ŷ	Ŷ		N	A
	Lack of access to technology	N	A	÷	Ŷ	N	Ŷ	Su -	Û
	Lack of cost effectiveness	N		Ŷ	2	Ŷ	Ŷ	2	M
	Lack of motivation / interest	Su -	Ŷ	N	N	2	Ŷ	8	Ŷ
	Lack of affordability	÷		Ŷ	¥	÷	N	N	A
	Ignorance	仓	Ŷ	Ø	仓	₩.	仓		企
	Lack of expertise	仓	仓	仓	Ŷ	R	۲	R	仓
Supply Chain	Lack of access to technology	仓	Ŷ	<u> N</u>	Ŷ	۲	Ŷ		企
	Lack of cost effectiveness	仓	Ŷ	仓	+	R	Ŷ		企
	Lack of business model	仓	Ŷ	+	A	N		A	٢
	Lack of affordability	仓	Ŷ	Ø	٦ ا	N		仓	企
	Ignorance	7		7	⊼	2	仓	2	
Local	Lack of expertise	+		+	R	+	Ŷ	N	
Financiers	Lack of cost effectiveness	+		N	+	M	+	÷	
	Lack of business model	+	Ŧ	Ø	÷	A	A	÷	Ŧ
	Ignorance	仓		<u>لا</u>	Ŷ	R	R		
Policy Makers	Lack of expertise	₩.		ŧ	Ŷ	7	₹.	₽.	
	Lack of motivation / interest	A		Ŷ	Ŷ	Ŷ	Ŷ	8	Ŷ
	Lack of affordability	N		仓	Ŧ	+	₹	Ŷ	企

Keep developing this Framework Theory of Change so that it will be able to :

- Reproduce "complete" theory of change not just the groups / capacities / factors / aspects that are the subject of the project
- Reflect sectoral context in a complete but "lean" manner
- Reflect relative importance of impeding / supportive factors for intervention results
- Allow for the development of (outcome) indicators across stakeholders and interventions and GHG savings potentials
- Be flexible and rigorous at the same time





Using the TONC for project design

Use of TONC in project design

- Theory of No Change: Analyzing barriers helps find out where the next project can push the envelope, cost-effectively (Climate Works evaluation, GEF EO impact study); it looks across different stakeholder groups
- Use of **Tool** for comparing different projects can help transfer lessons learned / useful project approaches / best practices from one project ot another.
- Use of **Comparison Table** allows for choice of most appropriate alternative behavior to be implemented in next project.

Overall, this analysis tells you what to do next.